



Dear MassHealth Providers:

As a result of the COVID-19 pandemic, a growing number of individuals and families across Massachusetts are facing food insecurity, many for the first time. MassHealth, in partnership with other state agencies and nonprofit food organizations, has developed a simple guide that you can use to help identify MassHealth patients who need food assistance and connect them to resources in the community. Those food assistance resources can provide your patients with immediate access to food, as well as recurring financial support for the purchase of food.

- **Patient-facing food assistance handout** (in English and Spanish) which provides information about available resources. The handout can be printed and given to patients, or if you are connecting with patients via phone, text, or email, you can provide patients a weblink for this handout:
 - English version: <https://link.zixcentral.com/u/88f03b8f/qIJOXo6f6hGP8M-6hnsoMg?u=https%3A%2F%2Fwww.mass.gov%2Fdoc%2Ffood-assistance-during-the-covid-19-emergency%2Fdownload>
 - Spanish version: <https://link.zixcentral.com/u/2ae0bf6a/vnVOXo6f6hGdLs-6hnsoMg?u=https%3A%2F%2Fwww.mass.gov%2Fdoc%2Fasistencia-alimentaria-durante-la-emergencia-por-covid-19%2Fdownload>
- You can find accessible versions for this handout handout [here \(English\)](#) and [here \(Spanish\)](#)
- **Provider-facing guide** (in English and Spanish) to help you better understand how to identify patients who need food assistance and the resources available to help them.
 - English version: <https://link.zixcentral.com/u/6df87c4e/rtVOXo6f6hG2Yc-6hnsoMg?u=https%3A%2F%2Fwww.mass.gov%2Fdoc%2Fconnecting-your-patients-with-food-resources%2Fdownload>
 - Spanish version: <https://link.zixcentral.com/u/e3b99c8b/3vVOXo6f6hGxcc-6hnsoMg?u=https%3A%2F%2Fwww.mass.gov%2Fdoc%2Fcomo-conectar-a-sus-pacientes-con-recursos-de-alimentos%2Fdownload>
- You can find accessible versions for this [here \(English\)](#) and [here \(Spanish\)](#)

We hope that this information will be helpful to your MassHealth patients who need food assistance. If you have any questions about these resources, please call the Project Bread FoodSource Hotline at 1-800-645-8333.

MassHealth PLEASE NOTE:

To prevent the unauthorized or inadvertent disclosure of sensitive company or personal health (PHI) information encrypted emails are only permitted to be replied/forwarded to Beacon Health Options' domains, Beaconhealthoptions.com, ValueOptions.com and Beaconhs.com